

Savana Residence FAQ

- ***Is Savana Residence similar to renting a private flat?***
Savana Residence is operated as a private university residence; therefore, strict house rules are followed to ensure an environment conducive to studying.
- ***Who must sign the contract?***
The contract must be signed by both the Parent/Guardian and the student.
- ***What documentation must I supply when signing a contract?***
A copy of the Parent/Guardian's ID/Passport.
Proof of residence of Parent/Guardian's
A copy of the Students ID/Passport
Bursary letter or Proof of funding by NSFAS
- ***Why must I pay rent during recess periods?***
The rental fee is an annual fee which has been divided into 11 monthly instalments. (10 for NSFAS)
- ***When may I move in?***
Students may start moving in when the deposit, 1st instalment and other fees have been paid.
- ***When should I vacate the premises?***
All students must vacate the premises during University recess periods and within 5 days after writing their final exams. Recess periods are used to maintain the building, to keep disruptions to a bare minimum.
- ***Is there parking available?***
There is parking available for an additional fee of R350-00pm, please book a parking bay when signing your contract as space is limited.
- ***May I bring my fridge?***
Prior arrangements must be made with Savana management. An electricity surcharge of R250 pm will be charged per Microwave/Fridge in your room.
- ***Is there any transport available?***
There is public transport available, with buses running all day. A student may use a student bus ticket, when using the Tshwane Metro bus system.
- ***How does the Wi-Fi work?***
Each resident is allowed two devices on the Wi-Fi, this should be the device required to study. Additional devices can be added at a cost of R100 per month per student. Please fill in the Wi-Fi application document to get access. We have a great Wi-Fi network with is very reliable at 1Gb/s.

Remember:

Deposit refunds:

- **Your contract is for a fixed term! You will be liable for rent for the full period, even if you move out before the expiry of the contract unless a suitable replacement tenant is found.**
- **Clean up after yourself.**
- **Always report problems in writing and keep a copy so that you can prove that it is not damage caused by yourself.**
- **Respect the owner's fixtures and fittings.**
- **Burn marks on carpets and furniture could cost you your entire deposit!**
- **Return the keys immediately after you have moved out.**
- **Arrange an end of tenancy inspection with Savana Management.**
- **Always allow plenty of time to clean the property at the end of your lease.**
- **Balance of deposit amount (after deductions) will be reimbursed once all obligations have been met.**

If SAVANA residence retains your deposit – check the following:

- **Has all the rent been paid?**
- **You will be in breach of contract if you deduct your deposit from the last month's rent!!**
- **Are there any damages/cleaning charges that are due to the LESSOR?**
- **Is my account paid in full including December?**
- **Are there any other charges such as penalties for late payments?**
- **Have my keys been handed in after I have moved out.**

Room

Name & Surname

Date